

RCA Serious Incident Investigation Training

Are you a senior manager or clinical person?

Is providing safe patient care and effective patient related services important to you?

Do you believe in making a difference and helping others to understand where things have gone wrong and improvements can be made?

Are you investigating a patient safety incident?

If you have answered yes to **any** of these questions, please book yourself onto the RCA and Serious Incident Investigation training.

By the end of this training you will have been given the tools to be able to conduct a robust **route cause analysis investigation**, including how to determine **recommendations, contributory factors** and what makes a good **action plan**. You will be able to assess different **levels of harm** and understand when and how **duty of candour** needs to be undertaken.

To book you place, book directly on ESR or please contact the Education Centre on 5502



9 th January	Room A
13 th February	BIG Room
13 th March	BIG Room
17 th April	Room A
22 nd May	Room A
12 th June	Room A
17 th July	Room A
21 st August	Room A
18 th September	Room A
16 th October	Room A
27 th November	Room A
18 th December	Room A

Time: 9.00 -4.30