



Direct Dial: +44 (0)1784 428960 Email: laura.booth@ukas.com

Date: 11th May 2016

Cust No. 8953 **Accr No.** 8953

Dear ,

Visit Plan for:

Standard: IQIPS Standard

Project Number: 217414

Project Name: 2016 ETS W047379 IQIPS Vascular 23/11/2015

I am writing to confirm the arrangements for the forthcoming UKAS assessment visit which are set out in the attached visit plan. I will be appreciative if you can ensure that all activities listed will be available for witnessing during the visit along with the availability of the appropriate personnel.

Should you have any comments regarding the arrangements, please let me know as soon as possible.

Yours sincerely,

Laura Booth Assessment Manager - IQIPS

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Visit Plan

Assessment Manager:	Laura Booth		
Lead Assessor:	Laura Booth		
Technical Assessor(s)/Expert(s):	Joanne Walker - Lay Assessor		
Observer(s):	None		

Assessment and Meeting Dates and Timings			Assessment Locations		
Assessment	Assessment Start Date/Time: 23 rd June 201		16 at 08:30am		
Assessment End Date/Time:		23 rd June 2016 at 17:00pm		Vascular Department	
Introductory Meeting(s):		23 rd June 2016 08:30am			Hospital
Private Meeting(s): 23		23 rd June 2016 1:30pm			
Final Meeting(s):		23 rd June 2016 16:00pm			
	onal Meeting(s):				
Day 1 –	23 rd June 2016				
	Escorts		Assessors		
Hospital 8.30 am – 9 am	the team	th some of	Laura Booth Joanne Walker	•	 Introductory meeting with service representatives
Hospital 9 am – 1pm	(Vascular Scient be scanning in c		Joanne Walker		 Review facilities Observation of Practice- Vascular scope Interview with staff Local Document Review
Hospital 9 am – 12:30 pm	Scientist) (Vascu	ular Iar Assistant)		1	 Review facilities Observation of Practice – if possible Interview with staff/patients Local patient info review
Hospital 9 am – 12:30 pm	Service)	ead of	Laura Booth		Document Review: Review of evidence detailed in the Web-based assessment 'customer feedback' for the following domains: Patient Experience Facilities, Resource and Workforce Safety Clinical Interviews with: Administration team member
	(Waiting	rees, Chertsev Lane. Sta	ines-upon-Thames, Middl	esex, TW18 3	

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	list/Administration/Reception)			
1pm – 1.30pm Assessment team lunch				
1:30 pm – 4 pm	Private Meeting of the Assessment Team			
4 pm – 5 pm	Final Meeting with Service Representatives			