

## This is to certify that

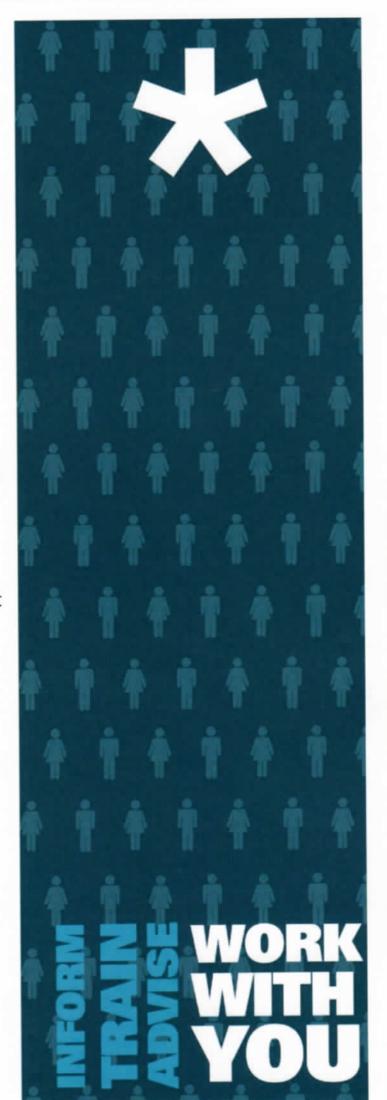
Alison Dumphy-Smith

## Attended Acas training

Managing Conflict and Having Difficult Conversations

ON

21st September 2018



www.acas.org.uk/training